

Wandsworth Clinical Commissioning Group

COMMITTEE FEEDBACK FORM

Committee:	Integrated Governance Committee
Meeting date:	18/11/2014
Main items discussed:	<ul style="list-style-type: none"> • Communications and Engagement Annual Report • Integrated Report • Primary Care Quality • Safeguarding Vulnerable Adults Policy • Complaints Policy • Intellectual Property Policy
Decisions:	<p><u>Safeguarding Vulnerable Adults Policy</u> - All of the previous comments had been reflected in the revised version, including the addition of a flowchart outlining process for reporting of referrals and a glossary.</p> <p><u>Complaints Policy</u> – The policy described the responsibilities of the CCG and how the complaints process would be managed. A number of comments were noted and the policy was agreed subject to the changes discussed.</p> <p><u>Intellectual Property Policy</u> – Advice received from NHS Innovations had confirmed that the proposed policy met current guidance and no further changes were required. The policy was agreed.</p>
Particular points to note:	<p><u>Communications and Engagement Annual Report</u> – The report presented an update on the challenges and activities during the year, with a focus on social media and work plan for the coming year.</p> <p><u>Integrated Report</u> – A number of areas were highlighted during the discussion, including risks, Urgent Care, Cancer access, Dementia, Safe Staffing, and IAPT.</p> <p><u>Primary Care Quality</u> – Work had continued to develop the local CCG approach as part of the over-arching commissioning strategy for primary care. Changes had been made to the quality tracker to reflect the discussion at the previous meeting. It was agreed that the tracker would be taken to the Joint Members' Forum for discussion to look at how this could be further developed using information that was currently available.</p>