

REPORT TO BOARD

4th February 2015

Agenda No. 6.2

Title of Document:	CCG Assurance Framework Scorecard (Performance Report)
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Summary:	<p>The attached scorecard summarises the CCG's performance against indicators across the domains of the CCG Assurance Framework as at December 2014 or November 2014, depending on availability of data.</p> <p>The scorecard includes a summary report of the 8 key indicators, which NHS England are currently focusing on.</p> <p>The performance report focuses on performance issues in St. George's A&E and the Wandsworth IAPT service. These are both areas of concern and the subject of significant national scrutiny.</p> <p>St. George's experienced significant demand for urgent care services during December 2014 and did not achieve the 95% target for patients seen within 4 hours. This report highlights how demand was particularly high in December and how the health system surrounding St. George's is managing the situation, including focusing on specific issues such as delayed transfers of care.</p> <p>Wandsworth CCG is at risk of not achieving the target for 15% of people with depression or anxiety accessing psychological therapies (the IAPT target). Performance has been lower than expected throughout the year, therefore the CCG has escalated performance monitoring during the last three months of the year to ensure the target is met.</p> <p>Achievement of the target is supported by an action plan agreed between the CCG and the Mental Health Trust, which includes funding for additional staffing resource to increase capacity in the service and ensure that patients receiving psychological therapies from practice based counsellors are recorded.</p> <p>The CCG has achieved all the cancer access targets for the month of November. Levels of 18-week compliance continue to be below target, as planned. However, St. George's are confident of recovering performance in January 2015.</p> <p>Response times remained a challenge for London Ambulance Service during December. However a significant recruitment process is underway to increase numbers of paramedics and other clinical staff.</p> <p>MRSA bacteraemia rates remain much lower than expected.</p>

Key sections for particular note (paragraph/page), areas of concern etc: Slides 11-14 focus on St. George's ED performance Slides 15-19 focus on Wandsworth IAPT performance
Equality Analysis Has an Equality Analysis been carried out? YES/NO: Key issues from assessment: N/A
Information Privacy Issues Has a consideration of privacy impacts been undertaken and controlled for? Yes Key issues from assessment: No issues – no patient identifiable data used.
Please state which of the following priorities/objectives this document links to or provides evidence for: PPI: QIPP Plan: Operating Plan: A key part of the draft assurance process is monitor how CCG's are performing against their plans to improve services, deliver high quality care, better outcomes for local residents and delivery of services within financial plans. Workforce: Corporate Objectives/Risks: Framework provides a process for monitoring delivery against the CCG's delivery against strategic plans.
Financial Implications: None. Reviewed by: N/A
Recommendations: To note current performance. To recommend any further action that may be required.
Committees that have previously agreed the report: Extracts are considered at the Integrated Governance Committee