

## REPORT TO BOARD

10<sup>th</sup> September 2014

Agenda No. 6.1

<b>Title of Document:</b>	Referral Management Programme – Update to the CCG Board
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<b>Summary:</b>	<p>The Wandsworth CCG Referral Management Programme is a suite of innovative initiatives which support Wandsworth GPs in making high quality referrals and improve the patient pathway and experience. As such, the programme aims to realise an overall reduction in outpatient attendances across the Borough, by reducing the number of patients referred inappropriately to secondary care.</p> <p>This paper provides an update on the progress and development of the Wandsworth Referral Management Programme over the last 12 months.</p>
<b>Key sections for particular note (paragraph/page), areas of concern etc:</b>	Whole Report
<b>Equality Analysis</b>	<p>Has an Equality Analysis been carried out?      Yes</p> <p>Key issues from assessment - The programme supports GP and patient referral decisions and as such provides a standardised approach to referral pathways at all practices. This should enhance equality in referral pathways and patient choice across Wandsworth.</p>
<b>Information Privacy Issues</b>	<p>Has a consideration of privacy impacts been undertaken and controlled for?      Yes</p> <p>Key issues from assessment      N/A – specific patient data is not used as part of this programme</p>

**Have any implications been identified in the following areas:**

**Achievement of Corporate Objectives/Risks:** The Referral Management Programme forms part of the CCG's 5 Year Plan for Out of Hospital Care for Adults.

**Delivery:** Reducing unnecessary outpatient appointments is part of the CCG's Annual Operating Plan

**QIPP:** Savings forecast for the programme are part of QIPP for 2014/15

**PPI:** Patient engagement via meetings/discussion and other feedback processes

**Risks:**

Have any potential risks been identified on the Risk Register: No

**Financial Implications:** None currently as all initiatives within the paper are already funded or have funding agreed.

**Reviewed by:**

**Recommendations:**

The WCCG Board is asked to note the content of the report.

**Committees that have previously agreed the report:**

None.